IMPORTANT SAFETY WARNING

We have become aware that some gas hobs, sold between October 2019 and August 2023 and fitted in caravans and motor homes, may be fitted with a connector that is at risk of failing in certain circumstances whether the hob is in use or not. Should this occur, this could lead to a gas leak or fire.

The models affected have the following model numbers:

Statesman	• GH60GB
	• GH60SS
	• GH60WH
	• GH61SS
	• GH75GB
	• GH75SS
	• GH90SS

If you are not sure of your gas hob brand, please contact us on Freephone 0800 208 1058.

How do I locate my model number?

The model number can be found either on the rating label under the hob or on the instruction manual. If you cannot locate your model number (for example if the underside of your hob is not easily accessible) or you are unsure whether you purchased your hob between October 2019 and August 2023 and cannot locate your purchase receipt, then please follow the instructions below to register for a free inspection by a Gas Safe registered engineer.

What should I do next?

Please stop using the appliance and isolate the gas supply immediately.

Please contact us straight away to arrange for a free inspection and repair by a Gas Safe registered engineer. You can contact us on Freephone 0800 208 1058. When contacting us, please have your model number to hand.

If you smell gas or suspect carbon monoxide poisoning, it's important to contact your emergency service provider straight away.

We thank you for your cooperation and apologise for any inconvenience.